



Safari Construction Limited

Dear Purchaser,

Firstly we would like to say thank you for purchasing a residential unit from Safari Group, we trust you will enjoy the property.

Please find below the process and guide for you if come across any defective items/s within the unit you have purchased;

After settlement and handover of your new unit (up to a period of 12 months after practical completion as per the Sales & Purchase Agreement), if there happens to be any defects that you would like resolved please follow the procedure below:

1. Contact the Safari Group Project Manager and explain the defects (Contact details below)
2. The Safari Group Project Manager will then direct you to one of our Site Managers who will handle the issue and or the correct subcontractor/suppliers (direct contact details below)
3. Our Site Manager and or subcontractor/supplier will come and asses the defects and then advise on what needs to be done to remedy the situation.

Contact Information:

Development Manager:

Liam Neil
09 358 1735
Liamn@safarigroup.co.nz

Project Manager:

George Hamilton
Safari Construction Ltd
021 436 741
Georged@safarigroup.co.nz

Yours Sincerely

Liam Neil
Development Manager
Safari Construction Limited